

## **Wiz Sprints Rider**

### **to the Professional Services Addendum**

This Wiz Sprints Rider to the Professional Services Addendum (this “**Sprints Rider**”) is effective on the Effective Date of the PS Addendum and shall apply to Wiz and the Customer identified in the Order. This Sprints Rider supplements the PS Addendum, applicable PS Services Description, and the Agreement with respect to terms that apply specifically to the Sprints Professional Services offering.

**1. Definitions.** Capitalized terms not defined herein shall have the meanings assigned to such terms in the Agreement, the PS Addendum, or the PS Services Description (as applicable).

1.1. “**Deployment Workbook**” means the Wiz-produced document that defines the Customer’s information technology environment in both current and future states for the purpose of implementing the Services in connection with a Professional Services engagement.

1.2. “**Sprint**” means a period of two (2) contiguous Business Weeks during which the Wiz services team works collaboratively with the Customer to complete a set of specific tasks and goals. Sprints are designed to deliver tangible results or a working increment of a project within each iteration, promoting iterative development, continuous improvement, and regular feedback.

1.3. “**Product Owner**” means the Customer’s designated representative responsible for defining, prioritizing, and approving the contents of the Sprint Backlog. The Product Owner ensures that the efforts of Wiz Personnel align with Customer business objectives and participates in the weekly reviews of Wiz’s progress against the Sprint Backlog.

1.4. “**Sprint Backlog**” means the prioritized list of user stories, tasks, and any deliverables (as applicable). The Sprint Backlog is maintained and updated throughout the Sprint by the Product Owner and Wiz Personnel to ensure alignment with project goals.

**2. Delivery Methodology.** Sprints are delivered in a series of phases in the following manner:

2.1. *Phase 1: Discovery Workshop* (estimated duration is no more than one [1] Business Day) – The Discovery Workshop takes place in advance of the Sprint. The Discovery Workshop will familiarize Wiz Personnel with the environment, set goals for the Sprint Planning Workshop, identify the Customer systems and people that Wiz Personnel will be provided access to during the Sprint engagement, and cover key topics such as ticketing processes, security tools, access control, regulatory requirements, external integrations, product goals, risks, and the Deployment Workbook review.

2.2. *Phase 2: Sprint Planning Workshop* (estimated duration is one [1] Business Day per Sprint) – The Sprint Planning Workshop will provide insights into the Customer’s environment and help populate the Deployment Workbook to create user stories for the Sprint Backlog. Key stakeholders from Wiz and the Customer will outline tasks to prepare for upcoming Sprints. The Sprint Planning Workshop will identify user stories, tasks, and sub-tasks to achieve the goals, determine required testing for the Engagement Close Out, and outline additional configuration items in the Deployment Workbook. The Sprint Planning Workshop will occur at the beginning of each Sprint.

2.3. *Phase 3: Sprint Execution* – During Sprint Execution, Wiz and the Customer will work through the Sprint Backlog.

2.4. *Phase 4: Knowledge Transfer* (estimated duration is eight [8] Business Hours over a total of one [1] Business Day) – Knowledge transfer activities can be added to the Sprint Backlog and prioritized by the Product Owner. At the end of the Sprint engagement, if additional knowledge transfer is needed, Wiz Personnel can provide a knowledge transfer and hand-off session on the design, integrations, and Platform for up to ten (10) team members of Customer. This will occur at the conclusion of the final Sprint.

2.5. *Phase 5: Engagement Close Out* (estimated duration is two [2] Business Hours over a total of one [1] Business Day) – During Engagement Close Out, Wiz will provide a final set of Wiz Materials (as applicable) and demonstrate to Customer through testing which portions of the Sprint Backlog have been completed by Wiz during the Sprint Execution phase and conduct a Sprint engagement retrospective.

**3. Wiz Roles and Responsibilities.**

### 3.1. Advanced Delivery Architect

- 3.1.1. Leads requirements gathering, use case discovery, and design initiatives.
- 3.1.2. Deploy and configure the Services and components that are a part of the Platform.
- 3.1.3. Runs the Engagement Close Out.
- 3.1.4. Creates and delivers engagement documentation for the Customer.

### 3.2. Project Manager

- 3.2.1. Handles planning and pre-engagement preparation.
- 3.2.2. Resource scheduling.
- 3.2.3. Responsible for engagement structure.
- 3.2.4. Creation and adoption of communication plan.
- 3.2.5. Facilitate the Sprint Planning Workshop and co-create the Sprint Backlog.
- 3.2.6. Escalation triage and risk register.
- 3.2.7. Final Wiz Materials handoff.

## 4. Customer Assumptions and Responsibilities.

- 4.1. Customer is responsible for advising Wiz Personnel once Customer personnel are aligned and they are ready to begin the Discovery Workshop and Sprint Planning Workshop.
- 4.2. Customer's Product Owner will actively participate in engagement and Sprint planning and review meetings.
- 4.3. Customer will provide prompt access to the Wiz Platform (by taking action in Customer's Wiz tenant) to the relevant Wiz Personnel, including the stakeholders that are required for the Sprint engagement as outlined below:
  - 4.3.1. Security team
  - 4.3.2. Platform team.
  - 4.3.3. DevOps team.
  - 4.3.4. Networking team.
  - 4.3.5. Cloud Team.

Following the Engagement Close Out, Customer is responsible for removing access for Wiz Personnel.

- 4.4. Customer will provide the necessary information to complete the Deployment Workbook working with the Project Manager.
- 4.5. Customer will provide subject matter experts for the target platforms that Wiz will integrate with.
- 4.6. Customer will coordinate communications with, and provide contacts for, all necessary third parties for engagement completion.
- 4.7. Customer will deliver timely responses to requests for information, technical questions, and requested decisions pertaining to the engagement.
- 4.8. Customer is responsible for designing and implementing all supporting infrastructure necessary for the deployment and integration of the Wiz Platform.

## 5. Sprint Requirements and Limitations.

- 5.1. Unless otherwise expressly stated in the applicable PS Services Description, all prepaid Sprints will expire six (6) months from the

Professional Services Start Date set forth in the Order (the "Expiration Date"). Where the Customer is purchasing Professional Services from a Partner pursuant to a Partner Order, Wiz shall separately notify the Customer of the Professional Services Start Date. After the foregoing Expiration Date, no Sprints purchased under the expired Order will be rendered to Customer under any circumstances. In the event the Order for Customer's subscription to Wiz's SaaS-based Services expires or is terminated during the six (6) month period in which the Customer's Sprint Engagement may be utilized, the Expiration Date shall be accelerated to expire on the date the Order for Customer's subscription to Wiz's SaaS-based Services expires or is terminated, and Customer forfeits any remaining Sprints at such time.

5.2. Each Sprint includes only those activities explicitly listed in the PS Services Description. Customer acknowledges and agrees that any different or additional activities, or changes in the scope, length, or deliverables of a Sprint engagement are not permitted.

5.3. In the event Customer needs to add additional Sprints, such Sprints will be handled through a new Order.

5.4. Wiz will bill upfront for all Sprints purchased in alignment with payment terms agreed upon with Customer or Partner, as applicable, and all Fees paid for Sprints are non-refundable.

5.5. In no event will Wiz refund or credit any Fees paid for Sprints, including in the event Customer determines that there is no additional work to add to the Sprint Backlog and elects to conduct the Engagement Closeout Phase before the end of the Sprint engagement.

5.6. Once the Sprint Execution phase begins, there will be no holds or pauses for the duration of the engagement and Sprints will be utilized consecutively.

5.7. Customer is responsible for aligning Customer personnel to the engagement to work with the Wiz Project Manager and Advanced Delivery Architect.

5.8. All Sprints are performed by Wiz Personnel remotely. Sprints shall be provided for Customer's subscribed-to Services only.

5.9. Wiz disclaims all liability related to any implementation of results of the Sprint(s) to Customer environments, changes to Customer environments, and/or decisions made by Customer regarding Customer environments.